

MEDICAL SOCIAL WORKS DEPARTMENT

The activities of the MSW Department at MPMCC & HBCH include:

- In the year 2021-22, the processes and systems at the Medical Social Services department were crystalized.
- Nearly 36,526 patients, frequently approached the Department (MSW), out of which approx. 11,985 beneficiaries received railway concession.
- Medical Social Workers addressed their psycho - social, emotional, and financial needs, by advocating, facilitating and being a *bridge between the doctor and the patient as well as the care givers*.
- 656 patients were accommodated at Rain Basera, a free of cost accommodation facility, provided for attendants of Pediatric patients.
- We were fortunate to get funds from Tata Memorial Hospital which empowered us to provide continuous treatment to the underprivileged class of the patients who visited MPMCC/HBCH.
- Collaboration with **ICS-Cancer Cure Fund** and **V-Care Foundation** helped us provide financial assistance to the Cancer patients. New Statutory funding from **Rastriya Arogya Nidhi (RAN)**, **HMCPF** and **NHM** further strengthened the supply funds whereby we were able to help a considerable number of patients who would have otherwise dropped out of treatment.
- The local stakeholders have proactively participated in the cancer initiatives. **The Rotary club** has donated an electric rickshaw to facilitate travel of the old and needy.
- Department networked with two NGO's, i.e. **Varanasi Masonic Lodge Trust & Varanasi Elite Round Table**, which culminated in a donation for patient care specifically for treatment of COVID patients, admitted at HBCH, Varanasi.
- Palliative counselling has commenced and the Medical Social Workers are involved in tele-consultancy for the terminally ill patients.
- Department has also participated in **Free COVID vaccination drive** organized by HBCH/MPMCC and ALKEM, for local resident (boatman, vendors, hawkers) at Subah-e-Banaras Assi Ghat, Varanasi.
- Medical Social Service department organizes many recreational activities on the occasion of festivals like Dussehra and Diwali to bring happiness to patients and caregivers.
- Coordination with the officials of Patna Secretariat to streamline and Expedite the process of **Bihar Chief Minister Relief Fund**.